

Company Quality Policy

The company management undertakes to meet the requirements of ISO 9001: 2015, maintain and improve the effective quality management system of the whole company, which will be in accordance with internationally recognised standards.

The company helps to develop the professional growth of its employees by means of continuous learning. It creates the preconditions for creation of a conformable product, by care for the working environment of employees, creation of decent jobs and provision of economic and other certainties. The company requires a full, high-quality and professional work from its employees in order to satisfy its customers and shareholders.

The company achieves these objectives through effective, productive and stable operation in accordance with the applicable laws and the improvement of its component processes affecting the customer satisfaction and product quality. The company maintains good partnership relationships with their suppliers in order to strengthen the Quality policy.

One of the basic tools, which allow meeting of these objectives, is the processing, establishment and maintenance of an efficient quality management system (QMS) at all levels of company management. QMS acts as a means for the fulfilment of the set objectives and the quality policy within all activities of the company.

The company's management is responsible for the establishment and maintenance of QMS, including training of staff, understanding the importance and improving the quality, as well as the way of thinking and professional performance of the work. Management is also responsible for permanent evaluation of functionality and efficiency of QMS and the adoption of appropriate measures.

The company gives preference to the precautionary principle over the principle of detecting discrepancies.

The mission of ELEbit is to provide innovative solutions in the field of ICT when building an integrated information system for customers using the concept of so called business technologies. This is the solution, which represents an increase in competitiveness, costs optimization and reduction of risks for customers. We would like to gradually accomplish this mission with individual strategic objectives:

- ensuring building of an integrated information system for customers from the position of a system
- integrator provision of comprehensive application support and HW service to customers when operating their IIS
- gradual provision of so called total outsourcing of IIS for individual customer
- improvement and shifting the cooperation with our strategic partners to a higher level

The relevant provisions, procedures and responsibilities for the QMS processes are listed in the Company's Quality Manual and in related organizational – technical procedures (directives).

The company develops a culture of relationship quality by humanitarian and sponsorship activities.

The quality policy is binding for all employees of the company. All directors of the company are required to put this quality policy to practice by the adoption of effective measures for processing, implementing and observing the QMS. The control of compliance with the principles set out in this policy is entrusted to the representative of company management.

A top priority for the company is to achieve optimal customer satisfaction.